

**BLACK FAMILY DEVELOPMENT, INC.**  
**ANNUAL ACCESSIBILITY STATUS REPORT**

**Reporting Year: 2011**

**I. Status of Reported Barriers During The Year**

**Site Key**

Location	Designation
Administration Bldg. 2995 East Grand Blvd.	A
5555 Conner	B
211 Glendale	C

Barrier Type/Site	Barriers Noted	Resolution
<b>Environmental – A</b>	“Gated parking [pedestrian] gate gets stuck at times....”	Pedestrian gate key pad replaced in December 2011, and an automatic relocking system was added as a feature to increase gate security.
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	”No wheelchair accessible parking lot for consumer.”	Gated lot has maintained 1-2 handicap parking spaces. Parking lot was repaved in October 2011, and 3 handicap spaces were included.
<b>Environmental – B</b>	-----	-----
	“Handicapped accessible ...vestibule exit button ...not working.”	Handicapped accessible button repaired in June 2011.
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<b>Environmental – B</b>	“No directional signs directing consumer to agency [suites].”	Resolved when office staff generated and posted agency directional signs. Staff members guide guests from main entryway when additional assistance is needed.
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	“Every spring experience	Resolved by Landlord the by

	an infestation of gnats.” ----- “Lack of clear signage to the FACE office.”	having Pest control fogged the area ----- The signage was hung in two area of the building in June 2011.
<b>Environmental – C</b>		

<b>Architectural – A</b>	“Agency bathrooms are not handicapped accessible for entry and exit.” -----	Bathrooms in the common areas are accessible for entry and exit, but in the inner office.
<b>Architectural - B</b>	“Leaking window in the entryway stairwell.” -----	The window was re-sealed by the landlord in November 2011.

<b>Communication – A</b>	“Absence of resources for consumers who are visually or physically impaired.” ----- “No TDD Device.” -----	Resolved June 2012 when Admin re-issued the Primer/Training Guide on serving the Visually Impaired, agency-wide TTY process, and Language Line Services policy.
<b>Communication – B</b>	“Pager; Technology deficient” ----- “There is no pay phone or public use phone available.”	Resolved October 2011 when emergency pager was replaced with a Smart Phone. ----- Resolved May 2011 with agency staff ensuring consumers’ access to agency phones when needed for business/emergency calls.

<b>Transportation – A</b>	“Additional first aid kits needed for agency van.”	An additional first aid kit was placed in the van June 2011.
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<b>Community Reintegration – B</b>	Staff indicated Detroit Public School were declining admission to consumers seeking enrollment after count day.	While this is not a BFDI barrier, it poses challenges to BFDI youth, parents, and staff. Therefore, in attempt to begin bringing resolution in November
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		2011, BFDI executive administration began collaborative meetings with Roy Roberts (DPS Emergency Financial Manager) and Karen Ridgeway (Superintendent) to increase DPS partnership and barrier-busting related to Detroit's Promise Neighborhood, and other related topics.
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**II. Areas Needing Improvement**

None at this time.

**III. Updates**

None at this time.

**IV. Respectfully Completed by:**

Kenyatta Stephens, COO

**Distributed to:**

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Cc: Ruth Shelby, Health and Safety Director/Office Manager

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Original: 09/07