

BLACK FAMILY DEVELOPMENT, INC.
CONTINUUM OF CARE
2010 LOGIC MODEL OF ACHIEVED OUTCOMES

Service Category	Assumptions	Programs	Inputs	Activities	Outputs	Outcomes
JUVENILE JUSTICE	Detroit's Eastside zip code region hosts the highest incidence of youth crime in Wayne County (Skillman Report).	Care Management Organization (CMO)	<u>Treatment Models & Approaches</u> Balanced and Restorative Justice (BARJ) Cognitive Behavioral Therapy (CBT) Interventions/BFDI CBT Curriculum Multi-dimensional Treatment Foster Care interventions Wraparound Model	<u>General Services:</u> <ul style="list-style-type: none">Assessments to determine placement and treatment needsPlacement of youth in a treatment trackComplete Service/Treatment Plans timelyMaintain electronic case records on the Juvenile Agency Information System (JAIS)Monthly case manager, and weekly treatment, face-to-face contacts with youth and familyEnsure weekly face-to-face contact by treatment providersRepresent the youth and agency's interest in Court and submit Progress Review Hearing to the Jurist of recordPetition Court for security level change as neededOn-Site drug testing and psychological servicesIn-home family-centered treatment <u>Specialized Services</u> <ul style="list-style-type: none">Wraparound implements a first-ever partnership between the Mental Health and Juvenile Justice to ensure cross-systems treatment of adjudicated/at-risk youth/families.Updated CAFAS completed to determine client's/family's progress.Treatment Foster Care program provides foster care parents for youth in need of foster care services. Youth are matched with a licensed foster parent.Program-specific utilization review auditsFour prevention tracks to serve as after-school diversion programming to prevent at-risk youth from delinquent behavior (Youth Assistance Program)Length of Stay (LOS) Committee weekly meetings to review appropriate placement for youth in detention and residential facilities2010 yielded a 20.5% reduction in reliance on out-of-home days of care. Thusly,BFDI achieved a mean average of 68%of consumers retained in the community despite high community concentration of juvenile crime.	Number of CMO case managmt recipient families in 2010: 1113	<u>Juvenile Justice Case Management Services for Adjudicated Youth/Families:</u> <ul style="list-style-type: none">98.6% of juveniles remained free of felony convictions while enrolled.94.8% of juveniles remained free of a felony conviction after 2 years in the community.91% of youth did not AWOL while in care.Network of 40 residential & community providers Outcome Data Sources: OTIS Tracking Information System; Population Rpt; Managing For Results Report
	Juvenile rehabilitation requires the collective investment of treatment providers, adjunct supportive programming (Keys To Literacy), and permanency planning beyond wardship termination.	Treatment Foster Care (TFC)	<u>Prevention Models & Approaches</u> Restorative Practices Communities That Care: Social Development Research model Lion's Quest: Skills for Adolescence Holland's Career Inventory		Number of juvenile justice treatment model recipient families in 2010: 380	<u>Juvenile Justice Treatment Services for Adjudicated Youth/Families:</u> <ul style="list-style-type: none">95.2% of juveniles received their initial treatment at their least restrictive level of care92.3% of juvenile offenders with special needs (i.e., medical, MH, sex offenders, substance abusers) successfully completed treatment without reoffending.87% of Wraparound consumers reported service satisfaction and daily functioning improvements. Outcome Data Sources: CMO MIS AOD Report; ISP Population Report;
		Wraparound	<u>Resources</u> 47 Staff, 1 intern		Number of adjunct support program recipients in 2010: 246	<u>Permanency Services for Dual Ward Youth:</u> <ul style="list-style-type: none">15 youth were assisted with locating permanent family homes. <u>Juvenile Justice Prevention Services:</u> <ul style="list-style-type: none">90% of YAP youth remained free of arrest.100% of YAP youth distinguished between illegal behavior & positive decision-making. Outcome Data Sources: Pre-/Post Tests; Roster
		Permanency Planning for Dual Ward Youth (<i>Youth simultaneously in Juvenile Justice and Child Welfare custody</i>)	Wayne Co. Children & Family Services, Michigan Department of Community Health, DHS, and Child Care funding Wayne Co. Third Circuit Court Participation in Wayne County System of Care Child Placing License		Number of juvenile justice prevention recipients in 2010: 169	<u>Consumer Generated Service Improvements:</u> <ul style="list-style-type: none">Family requests for residential provider accountability generated monthly progress CarePath review meetings with providers/family.Family requests for enhanced community monitoring, to avert AWOL and escalation, for high risk youth generated tracking services.
		Family Preservation Services to decrease risks for out-of-home care, child abuse, or neglect	Wayne Co. Children & Family Services, Michigan Department of Community Health, DHS, and Child Care funding Wayne Co. Third Circuit Court Participation in Wayne County System of Care Child Placing License		<u>UR outputs</u> *499 youth placed in community treatment	
		Youth Assistance Program (YAP)	Wayne Co. Children & Family Services, Michigan Department of Community Health, DHS, and Child Care funding Wayne Co. Third Circuit Court Participation in Wayne County System of Care Child Placing License		*189 URs conducted	
		Utilization Review (UR)	Wayne Co. Children & Family Services, Michigan Department of Community Health, DHS, and Child Care funding Wayne Co. Third Circuit Court Participation in Wayne County System of Care Child Placing License		*50 UR Committee meetings	
			Wayne Co. Children & Family Services, Michigan Department of Community Health, DHS, and Child Care funding Wayne Co. Third Circuit Court Participation in Wayne County System of Care Child Placing License			
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MENTAL HEALTH	Individual, family, and group treatment for mental health disorders increases the youth's/family's capacity to function self-sufficiently, and avoid out-of-home placement.	Intensive Family Services (IFS)	<p><u>Treatment Models & Approaches</u></p> <p>Cognitive Behavioral Therapy (CBT) Interventions/BFDI CBT Curriculum</p> <p>Family Systems Therapy Techniques</p> <p><u>Resources</u></p> <p>12 Staff</p> <p>MCBAP Credentialed Mental Health Staff demonstrating co-occurring disorder competency</p> <p>CAFS funding</p> <p>Electronic Child & Adolescent Functional Assessment Scale (eCAFAS)</p> <p>Grand Rounds and Wayne State University Trainings</p> <p>Mileage, Therapeutic Tools, Cell Phones, Office Space/Equip</p>	<p><u>General Services:</u></p> <ul style="list-style-type: none"> Assessments, Screenings, Diagnoses Case Management Home- and community-based interventions Strength-based, Person-centered approach Child/family safety education and techniques Crisis Intervention & 24/7/365 availability Educational support, advocacy, and goal setting Monthly client satisfaction surveys Staff growth and development trainings <p><u>Specialized Services:</u></p> <ul style="list-style-type: none"> Individual & family treatment to adjudicated youth 2 times weekly Cognitive-behavioral therapy Risk / Strengths and Needs / Psychosocial Assessments; Treatment Plans; Release Plans; Safety Plans; and Progress Notes Random drug screens Cognitive-Behavioral Skill-building strategies Substance Abuse Prevention Education Employment, and independent living, skills Anger management Mentoring Transportation Sexual health/abstinence education, as appropriate Participation in BFDI Positive Youth Development Initiatives 	Number of mental health treatment recipient families in 2010: 279	<p><u>Mental Health Treatment Services for Adjudicated Youth/Families:</u></p> <ul style="list-style-type: none"> 94% of youth served are living at home, thus not requiring out-of-home placement 91% of discharged youth have not been charged for a new offense 83% of the youth served were attending school/vocational training or work <p>Outcome Data Sources: Monthly Management Reports; Discharge Summaries; AWOL Reports; Program Roster</p> <p><u>Consumer Generated Service Improvements:</u></p> <ul style="list-style-type: none"> An IFS consumer's program improvement feedback in 2010 was <i>"Giving kids jobs to do to earn money."</i> As a result, staff are supervised to develop a repertoire of resources and intervention to teach program consumers skills necessary to secure employment. This includes but is not limited to: <ul style="list-style-type: none"> resume development, mock interviews, practice job applications, assistance with actual job applications, and informing consumers of possible job leads

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<p>Emergency Services</p>	<p>Kinship care cost-effectively and efficiency increases child well-being/safety, while decreasing the need for out-of-home placement.</p> <p>Homelessness erodes family security, well-being, and self-sufficiency.</p>	<p>Families First of Michigan (FFM)</p> <p>CMO Family Preservation (CMOFP) <i>(with Dept. of Human Services Funding)</i></p> <p>Family Connections (FC) - UWSEM</p> <p>Your Essential Services (Y.E.S.) - Essential Svcs - Homeless Prevention Svcs (HP)</p> <p>Intake</p>	<p><u>Treatment Models & Approaches</u></p> <p>Families First of Michigan (Homebuilders) Model</p> <p>Solution-focused counseling</p> <p><u>Prevention Models & Approaches</u></p> <p>Family Connections Model</p> <p><u>Case Management Approaches</u></p> <p>Assessment, Service Plan, and Crisis Intervention</p> <p><u>Resources</u></p> <p>22 Staff, 2 interns</p> <p>Michigan Child Protection Law and Mandated Reporter requirements</p> <p>Michigan Department of Human Services (DHS), City of Detroit, & United Way of Southeast Michigan funding</p> <p>Family Connections MOU</p> <p>DHS training/Specialist staff</p> <p>Eastern Michigan University evaluators</p> <p>Wayne State University</p> <p>Family Connections Advisory Council members</p> <p>Community Referral and Treatment Partners</p> <p>Empirical assessment tools</p> <p>Mileage, FFM curriculum, Families First Information System (FFIS), Cell Phones, Office Space/Equip</p>	<p><u>General Services:</u></p> <ul style="list-style-type: none"> • Initial contact with family is made within 24 hours • Small caseloads allowing for intensive intervention • Services are home-based and community-based • Time-limited programming • An ecological approach using family & community interactions • Specific assistance for families' basic needs • Individual, Family, and Group Counseling • Support groups • Case Management <p><u>Specialized Services:</u></p> <ul style="list-style-type: none"> • Parenting education • Teach/model: home management, budgeting, communication and assertiveness skills • Domestic violence services, including assistance with personal protection orders (PPOs) • Advocacy with schools, medical and mental health facilities • Housing and relocation assistance • Assistance with food, clothing, appliances and other concrete needs. • Linkages to natural helping networks and ongoing community supports • Transportation support services • Initial face to face contact with family in 24 hours • Safety planning • Families set a minimum of 2 solution focused goals with referring CPS worker and FFM counselor • Individual and Family Activities • FC Multi-family Activities • Assistance with identifying stable, adequate housing • Financial assistance for security deposit, rent and, utility payments • Assistance with securing legal documents such as state identification, birth certificates, criminal record clearance or other legal documents necessary to secure housing • A single point of entry with assessment, resource linking /coordination, and follow-up services provided 	<p>Number of family preservation treatment recipient families in 2010: FFM: 201 CMOFP: 63</p> <p>Number of FC family preservation prevention recipients in 2010: 106</p> <p>Number of family preservation case management recipient families in 2010: <i>285 (up from 212 for FY 2008-09) families and individuals</i></p> <p>Number of persons served by Intake Dept in 2010: 4705</p>	<p><u>Family Preservation Treatment Services:</u></p> <ul style="list-style-type: none"> • 95% of families remained intact during FFM participation. • 87% of families have reported avoiding placement three (3) months after FFM discharge <p>Outcome Data Sources: Tracking log of all referrals received & terminated; 3-month follow-ups documented in FFIS</p> <p><u>Family Preservation CMO Services:</u></p> <ul style="list-style-type: none"> • 94% of youth averted return to residential care after discharge to their parents due to CMOFP residential-home transition services received. • 80% of parents of CMO youth in residential placement reported reduced due to lack of resources, isolation and unmitigated family stress. <p>Outcome Data Sources: Case records, consumer satisfaction surveys, and pre discharge family interview, Juvenile Information System</p> <p><u>Family Preservation Case Mgt. Services:</u></p> <ul style="list-style-type: none"> • Of the 285 families facing homelessness or at risk for homeless, 234 received Emergency concrete assistance with basic needs. <p>Outcome Data Sources: Program Roster</p> <p><u>Intake Services:</u></p> <ul style="list-style-type: none"> • 676 crisis intervention contacts were processed. • 2010 Emergency Phone Database recorded 442 calls processed just by BFDI managers through November. 56% were for housing; thus reflecting the current economy's impact on the shelter needs of Detroit residents. <p>Outcome Data Sources: Intake Database& Binder</p> <p><u>Consumer Generated Service Improvements:</u></p> <ul style="list-style-type: none"> • Consumer concerns about the Emergency Phone being rotated to Administrative building managers each week is lending to strategic planning on how to restore the Intake staff member 100% to this administrative role, and thereby, return the Emergency Phone responsibilities to a single employee.

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COMMUNITY DEVELOPMENT	Community development initiatives increase community safety and citizen empowerment, while reducing juvenile delinquency	<p>Promise Neighborhood Initiative</p> <p>Skillman “Good Neighborhoods Initiative”- Networking for Change</p>	<p><u>Prevention Models & Approaches</u></p> <p>Block Club Development</p> <p>MAN Network: Community Policing</p> <p><u>Resources</u></p> <p>2 Staff, multiple volunteers and community residents</p> <p>MAN Network</p> <p>Skillman Foundation funding</p> <p><u>Other Community Support/Partners:</u></p> <p>Detroit Public Schools: Osborn High School, and Brenda Scott Academy for Theatre Arts; Nsoroma Institute, St. John Conner Creek Village, Lipke Recreation Center, Boys & Girls Club, the Matrix Center, St. Raymond Church, Our Lady of Good Counsel, WOW Church & Life Center, ARISE Detroit, City of Detroit Mayor’s Office and Police Department, Wayne County Sheriff’s Dept., University of Michigan, Wayne State University, Wayne County Community College, Alkebu-Lan Village, Detroit Parent Network (DPN), Henry Ford Health Systems, DTE and Alpha Kappa Alpha (AKA)</p> <p>Community Associations: Greenbrier/Pulaski, Eastside Unity, Von Steuben Council, Mohican Regent, the Hmong Community, Osborn block clubs and Osborn Neighborhood Alliance (ONA)</p>	<p><u>General Services:</u></p> <ul style="list-style-type: none">• Strengthen and preserve families by empowering the Osborn community• Osborn community revitalization and collectivism <p><u>Specialized Services:</u></p> <ul style="list-style-type: none">• Osborn/Clark Park Promise Neighborhood (PN) educational reform and community revitalization to ensure that “all children growing up in [our PN] will have access to effective schools and strong systems of family and community support that will prepare them to attain an excellent education and successfully transition to college and career”.• Targeted collaboration with Osborn community residents and block club presidents to foster organized communication and policing efforts through block club development.	<p>Number of block clubs established: 295 <small>(cumulatively)</small></p> <p>Number of residents trained: 1467 <small>(cumulatively)</small></p> <p>Number of employment participants: 5 <small>(in 2010)</small> 15 <small>(cumulatively)</small></p> <p>Back To School participants: 482 <small>(in 2010)</small> 982 <small>(cumulatively)</small></p>	<ul style="list-style-type: none">• 130 residents signed a Commitment Statement to establish a block club (over 1500 cumulatively).• 69 new block clubs/presidents identified (this program year and 295 cumulatively) <ul style="list-style-type: none">• 41 residents were trained in grant writing to support their block club (158 cumulatively).• 200+ trained on Food & Fitness• 200+ trained on DTE Support• 200+ trained on Health & Wellness Education• 30+ trained in Community Policing & Safety• 200+ trained on Skillman 2016 Goals• An additional 596 residents trained on block club leadership strategies in 2010 (1,738 cumulative).• 40 Osborn community block club meetings were held in 2010 (71 cumulatively).• Over 150 Block Club Starter Kits distributed to block club presidents/residents.• 250 residents were recruited by MAN Network and approximately 30 members were trained in community policing.• Clark Park resident/President of the Southwest Congress of Communities attended the Promise Neighborhood Institute training with BFDI Administration in Washington DC in December.• Since 2009, 15 youth have received assets, liabilities, investing, & net worth training. <p>During a 6-week Summer Youth Employment Program, 5 youth received mentoring, job readiness, policies and procedures, ethics and community events planning and training.</p> <p>363 resource-challenged youth 6-18 received school supplies (663 cumulatively since 2009).</p> <p>Outcome Data Sources: Block club meetings and community luncheons; sign-in sheets; meeting agendas and minutes; program reports, surveys and evaluation reports.</p>