

**BLACK FAMILY DEVELOPMENT, INC.**  
**CONTINUUM OF CARE**  
**2010 LOGIC MODEL OF ACHIEVED OUTCOMES**


Service Category	Assumptions	Programs	Inputs	Activities	Outputs	Outcomes
COMMUNITY-IMPACT	<p>Detroit's Eastside zip code region hosts the highest incidence of youth crime in Wayne County (Skillman Report).</p> <p>Juvenile rehabilitation requires the collective investment of treatment providers, adjunct supportive programming (Keys To Literacy), and permanency planning beyond wardship termination.</p>	<p>Care Management Organization (CMO)</p> <p>Integrated Services Program (ISP)</p> <p>Treatment Foster Care (TFC)</p> <p>Wraparound</p> <p>Permanency Planning for Dual Ward Youth (<i>Youth simultaneously in Juvenile Justice and Child Welfare custody</i>)</p> <p>Family Preservation Services to decrease risks for out-of-home care, child abuse, or neglect</p> <p>Youth Assistance Program (YAP)</p> <p>Utilization Review (UR)</p>	<p><b><u>Treatment Models &amp; Approaches</u></b></p> <p>Balanced and Restorative Justice (BARJ)</p> <p>Cognitive Behavioral Therapy (CBT) Interventions/BFDI CBT Curriculum</p> <p>Multi-dimensional Treatment Foster Care interventions</p> <p>Wraparound Model</p> <p><b><u>Prevention Models &amp; Approaches</u></b></p> <p>Restorative Practices</p> <p>Communities That Care: Social Development Research model</p> <p>Lion's Quest: Skills for Adolescence</p> <p>Holland's Career Inventory</p> <p><b><u>Resources</u></b></p> <p>47 Staff, 1 intern</p> <p>Wayne Co. Children &amp; Family Services, Michigan Department of Community Health, DHS, and Child Care funding</p> <p>Wayne Co. Third Circuit Court</p> <p>Participation in Wayne County System of Care</p> <p>Child Placing License</p> <p>Juvenile Justice Services Handbook</p> <p>Electronic Child &amp; Adolescent Functional Assessment Scale (eCAFAS)</p> <p>Mileage, Cell Phones, JAIS</p>	<p><b><u>General Services:</u></b></p> <ul style="list-style-type: none"> <li>Assessments to determine placement and treatment needs</li> <li>Placement of youth in a treatment track</li> <li>Complete Service/Treatment Plans timely</li> <li>Maintain electronic case records on the Juvenile Agency Information System (JAIS)</li> <li>Monthly case manager, and weekly treatment, face-to-face contacts with youth and family</li> <li>Ensure weekly face-to-face contact by treatment providers</li> <li>Represent the youth and agency's interest in Court and submit Progress Review Hearing to the Jurist of record</li> <li>Petition Court for security level change as needed</li> <li>On-Site drug testing and psychological services</li> <li>In-home family-centered treatment</li> </ul> <p><b><u>Specialized Services</u></b></p> <ul style="list-style-type: none"> <li>Wraparound implements a first-ever partnership between the Mental Health and Juvenile Justice to ensure cross-systems treatment of adjudicated/at-risk youth/families.</li> <li>Updated CAFAS completed to determine client's/family's progress.</li> <li>Treatment Foster Care program provides foster care parents for youth in need of foster care services. Youth are matched with a licensed foster parent.</li> <li>Program-specific utilization review audits</li> <li>Four prevention tracks to serve as after-school diversion programming to prevent at-risk youth from delinquent behavior (Youth Assistance Program)</li> <li>Length of Stay (LOS) Committee weekly meetings to review appropriate placement for youth in detention and residential facilities</li> <li>2010 yielded a 20.5% reduction in reliance on out-of-home days of care. Thusly,</li> <li>BFDI achieved a mean average of 68% of consumers retained in the community despite high community concentration of juvenile crime.</li> </ul>	<p><b>Number of CMO case managmt recipient families in 2010:</b> 1113</p> <p><b>Number of juvenile justice treatment model recipient families in 2010:</b> 380</p> <p><b>Number of adjunct support program recipients in 2010:</b> 246</p> <p><b>Number of juvenile justice prevention recipients in 2010:</b> 169</p> <p><b><u>UR outputs</u></b></p> <p>*499 youth placed in community treatment</p> <p>*189 URs conducted</p> <p>*50 UR Committee meetings</p>	<p><b><u>Juvenile Justice Case Management Services for Adjudicated Youth/Families:</u></b></p> <ul style="list-style-type: none"> <li>98.6% of juveniles remained free of felony convictions while enrolled.</li> <li>94.8% of juveniles remained free of a felony conviction after 2 years in the community.</li> <li>91% of youth did not AWOL while in care.</li> <li>Network of 40 residential &amp; community providers</li> </ul> <p>Outcome Data Sources: OTIS Tracking Information System; Population Rpt; Managing For Results Report</p> <p><b><u>Juvenile Justice Treatment Services for Adjudicated Youth/Families:</u></b></p> <ul style="list-style-type: none"> <li>95.2% of juveniles received their initial treatment at their least restrictive level of care</li> <li>92.3% of juvenile offenders with special needs (i.e., medical, MH, sex offenders, substance abusers) successfully completed treatment without reoffending.</li> <li>87% of Wraparound consumers reported service satisfaction and daily functioning improvements.</li> </ul> <p>Outcome Data Sources: CMO MIS AOD Report; ISP Population Report;</p> <p><b><u>Permanency Services for Dual Ward Youth:</u></b></p> <ul style="list-style-type: none"> <li>15 youth were assisted with locating permanent family homes.</li> </ul> <p><b><u>Juvenile Justice Prevention Services:</u></b></p> <ul style="list-style-type: none"> <li>90% of YAP youth remained free of arrest.</li> <li>100% of YAP youth distinguished between illegal behavior &amp; positive decision-making.</li> </ul> <p>Outcome Data Sources: Pre-/Post Tests; Roster</p> <p><b><u>Consumer Generated Service Improvements:</u></b></p> <ul style="list-style-type: none"> <li>Family requests for residential provider accountability generated monthly progress CarePath review meetings with providers/family.</li> <li>Family requests for enhanced community monitoring, to avert AWOL and escalation, for high risk youth generated tracking services.</li> </ul>

Service Category	Assumptions	Programs	Inputs	Activities	Outputs	Outcomes
<b>MENTAL HEALTH</b>	Individual, family, and group treatment for mental health disorders increases the youth's/family's capacity to function self-sufficiently, and avoid out-of-home placement.	Intensive Family Services (IFS)	<p><b><u>Treatment Models &amp; Approaches</u></b></p> <p>Cognitive Behavioral Therapy (CBT) Interventions/BFDI CBT Curriculum</p> <p>Family Systems Therapy Techniques</p> <p><b><u>Resources</u></b></p> <p>12 Staff</p> <p>MCBAP Credentialed Mental Health Staff demonstrating co-occurring disorder competency</p> <p>CAFS funding</p> <p>Electronic Child &amp; Adolescent Functional Assessment Scale (eCAFAS)</p> <p>Grand Rounds and Wayne State University Trainings</p> <p>Mileage, Therapeutic Tools, Cell Phones, Office Space/Equip</p>	<p><b><u>General Services:</u></b></p> <ul style="list-style-type: none"> <li>Assessments, Screenings, Diagnoses</li> <li>Case Management</li> <li>Home- and community-based interventions</li> <li>Strength-based, Person-centered approach</li> <li>Child/family safety education and techniques</li> <li>Crisis Intervention &amp; 24/7/365 availability</li> <li>Educational support, advocacy, and goal setting</li> <li>Monthly client satisfaction surveys</li> <li>Staff growth and development trainings</li> </ul> <p><b><u>Specialized Services:</u></b></p> <ul style="list-style-type: none"> <li>Individual &amp; family treatment to adjudicated youth 2 times weekly</li> <li>Cognitive-behavioral therapy</li> <li>Risk / Strengths and Needs / Psychosocial Assessments; Treatment Plans; Release Plans; Safety Plans; and Progress Notes</li> <li>Random drug screens</li> <li>Cognitive-Behavioral Skill-building strategies</li> <li>Substance Abuse Prevention Education</li> <li>Employment, and independent living, skills</li> <li>Anger management</li> <li>Mentoring</li> <li>Transportation</li> <li>Sexual health/abstinence education, as appropriate</li> <li>Participation in BFDI Positive Youth Development Initiatives</li> </ul>	Number of mental health treatment recipient families in 2010: 279	<p><b><u>Mental Health Treatment Services for Adjudicated Youth/Families:</u></b></p> <ul style="list-style-type: none"> <li>94% of youth served are living at home, thus not requiring out-of-home placement</li> <li>91% of discharged youth have not been charged for a new offense</li> <li>83% of the youth served were attending school/vocational training or work</li> </ul> <p>Outcome Data Sources: Monthly Management Reports; Discharge Summaries; AWOL Reports; Program Roster</p> <p><b><u>Consumer Generated Service Improvements:</u></b></p> <ul style="list-style-type: none"> <li>An IFS consumer's program improvement feedback in 2010 was <i>"Giving kids jobs to do to earn money."</i> As a result, staff are supervised to develop a repertoire of resources and intervention to teach program consumers skills necessary to secure employment. This includes but is not limited to: <ul style="list-style-type: none"> <li>resume development,</li> <li>mock interviews,</li> <li>practice job applications,</li> <li>assistance with actual job applications, and</li> <li>informing consumers of possible job leads</li> </ul> </li> </ul>





Service Category	Assumptions	Programs	Inputs	Activities	Outputs	Outcomes
<p><b>Emergency Services</b></p>	<p>Kinship care cost-effectively and efficiency increases child well-being/safety, while decreasing the need for out-of-home placement.</p> <p>Homelessness erodes family security, well-being, and self-sufficiency.</p>	<p>Families First of Michigan (FFM)</p> <p>CMO Family Preservation (CMOFP) <i>(with Dept. of Human Services Funding)</i></p> <p>Family Connections (FC) - UWSEM</p> <p>Your Essential Services (Y.E.S.) - Essential Svcs - Homeless Prevention Svcs (HP)</p> <p>Intake</p>	<p><b><u>Treatment Models &amp; Approaches</u></b></p> <p>Families First of Michigan (Homebuilders) Model</p> <p>Solution-focused counseling</p> <p><b><u>Prevention Models &amp; Approaches</u></b></p> <p>Family Connections Model</p> <p><b><u>Case Management Approaches</u></b></p> <p>Assessment, Service Plan, and Crisis Intervention</p> <p><b><u>Resources</u></b></p> <p>22 Staff, 2 interns</p> <p>Michigan Child Protection Law and Mandated Reporter requirements</p> <p>Michigan Department of Human Services (DHS), City of Detroit, &amp; United Way of Southeast Michigan funding</p> <p>Family Connections MOU</p> <p>DHS training/Specialist staff</p> <p>Eastern Michigan University evaluators</p> <p>Wayne State University</p> <p>Family Connections Advisory Council members</p> <p>Community Referral and Treatment Partners</p> <p>Empirical assessment tools</p> <p>Mileage, FFM curriculum, Families First Information System (FFIS), Cell Phones, Office Space/Equip</p>	<p><b><u>General Services:</u></b></p> <ul style="list-style-type: none"> <li>• Initial contact with family is made within 24 hours</li> <li>• Small caseloads allowing for intensive intervention</li> <li>• Services are home-based and community-based</li> <li>• Time-limited programming</li> <li>• An ecological approach using family &amp; community interactions</li> <li>• Specific assistance for families' basic needs</li> <li>• Individual, Family, and Group Counseling</li> <li>• Support groups</li> <li>• Case Management</li> </ul> <p><b><u>Specialized Services:</u></b></p> <ul style="list-style-type: none"> <li>• Parenting education</li> <li>• Teach/model: home management, budgeting, communication and assertiveness skills</li> <li>• Domestic violence services, including assistance with personal protection orders (PPOs)</li> <li>• Advocacy with schools, medical and mental health facilities</li> <li>• Housing and relocation assistance</li> <li>• Assistance with food, clothing, appliances and other concrete needs.</li> <li>• Linkages to natural helping networks and ongoing community supports</li> <li>• Transportation support services</li> <li>• Initial face to face contact with family in 24 hours</li> <li>• Safety planning</li> <li>• Families set a minimum of 2 solution focused goals with referring CPS worker and FFM counselor</li> <li>• Individual and Family Activities</li> <li>• FC Multi-family Activities</li> <li>• Assistance with identifying stable, adequate housing</li> <li>• Financial assistance for security deposit, rent and, utility payments</li> <li>• Assistance with securing legal documents such as state identification, birth certificates, criminal record clearance or other legal documents necessary to secure housing</li> <li>• A single point of entry with assessment, resource linking /coordination, and follow-up services provided</li> </ul>	<p><b>Number of family preservation treatment recipient families in 2010:</b> FFM: 201 CMOFP: 63</p> <p><b>Number of FC family preservation prevention recipients in 2010:</b> 106</p> <p><b>Number of family preservation case management recipient families in 2010:</b> <i>285 (up from 212 for FY 2008-09) families and individuals</i></p> <p><b>Number of persons served by Intake Dept in 2010:</b> 4705</p>	<p><b><u>Family Preservation Treatment Services:</u></b></p> <ul style="list-style-type: none"> <li>• 95% of families remained intact during FFM participation.</li> <li>• 87% of families have reported avoiding placement three (3) months after FFM discharge</li> </ul> <p>Outcome Data Sources: Tracking log of all referrals received &amp; terminated; 3-month follow-ups documented in FFIS</p> <p><b><u>Family Preservation CMO Services:</u></b></p> <ul style="list-style-type: none"> <li>• 94% of youth averted return to residential care after discharge to their parents due to CMOFP residential-home transition services received.</li> <li>• 80% of parents of CMO youth in residential placement reported reduced due to lack of resources, isolation and unmitigated family stress.</li> </ul> <p>Outcome Data Sources: Case records, consumer satisfaction surveys, and pre discharge family interview, Juvenile Information System</p> <p><b><u>Family Preservation Case Mgt. Services:</u></b></p> <ul style="list-style-type: none"> <li>• Of the 285 families facing homelessness or at risk for homeless, 234 received Emergency concrete assistance with basic needs.</li> </ul> <p>Outcome Data Sources: Program Roster</p> <p><b><u>Intake Services:</u></b></p> <ul style="list-style-type: none"> <li>• 676 crisis intervention contacts were processed.</li> <li>• 2010 Emergency Phone Database recorded 442 calls processed just by BFDI managers through November. 56% were for housing; thus reflecting the current economy's impact on the shelter needs of Detroit residents.</li> </ul> <p>Outcome Data Sources: Intake Database&amp; Binder</p> <p><b><u>Consumer Generated Service Improvements:</u></b></p> <ul style="list-style-type: none"> <li>• Consumer concerns about the Emergency Phone being rotated to Administrative building managers each week is lending to strategic planning on how to restore the Intake staff member 100% to this administrative role, and thereby, return the Emergency Phone responsibilities to a single employee.</li> </ul>

Service Category	Assumptions	Programs	Inputs	Activities	Outputs	Outcomes
	Adjunct age-appropriate support services enhancing treatment services for youth with diverse learning styles and developmental needs.	Promise Neighborhood Initiative  African Centered Olympics  Family Health Fair  My Healthy Body  BFDI Youth Employment Program  Back To School Community Day  Keys To Literacy  Skillman “Good Neighborhood Initiative”- Networking for Change  Trained To Reign-Financial Literacy	<u><b>Prevention Models &amp; Approaches</b></u>  African Olympics Study Manual  Healthy Body Study Manual  Financial Literacy Topics  Keys To Literacy Software  <u><b>Resources</b></u> 4 Staff, multiple volunteers Team Coaches MAN Network  Aztec Software Learning Essentials Series (ASLES)  WC Children and Family Services Skillman Foundation funding Kellogg Foundation funding Kresge Foundation  Detroit Public Schools, Osborn University High School, Wayne County Community College District, Alkebu-Lan Village  Detroit Parks and Recreation, and numerous community partners  Mileage, JAIS, Pagers, Office Space/Equip, Community Meeting Space  Cash awards and trophies	<u><b>General Services:</b></u> <ul style="list-style-type: none"> <li>• Showcase the gifts and talents of youth</li> <li>• Strengthen and preserve families by empowering our youth and our neighborhoods</li> <li>• Osborn community revitalization and collectivism</li> <li>• Mathematic, literacy, and academic training</li> </ul> <u><b>Specialized Services:</b></u> <ul style="list-style-type: none"> <li>• Osborn/Clark Park Promise Neighborhood (PN) educational reform and community revitalization to ensure that “all children growing up in [our PN] will have access to effective schools and strong systems of family and community support that will prepare them to attain an excellent education and successfully transition to college and career”.</li> <li>• Remembering and understanding African American Heritage and honoring our ancestors</li> <li>• Introducing the Nguzo Saba</li> <li>• Small group and community-wide nutrition and fitness based education, which included teaching on how to read and understand food labels, the body’s dependence upon water and daily water intake, how to decrease daily fat consumption, defining energy-dense foods, and health screenings.</li> <li>• Work experience, career training, and professional mentoring for underserved Detroit youth.</li> <li>• A Community Day program for children, youth, and families in a resource-poor community where the basic supplies to be ready for school are lacking.</li> <li>• A reading methodology to improve youths’ reading comprehension using diagnostic testing, pre-and post-testing at each internet-based, interactive, reading level.</li> <li>• Targeted collaboration with Osborn community residents, block club presidents to foster organized communication and policing efforts through Block Club development.</li> <li>• Financial literacy education to equip youth for adulthood and wise financial decision-making beginning in adolescence.</li> </ul>	<b>Number of African Centered Olympics participants:</b> 194 <small>(in 2010)</small> 541 <small>(cumulatively)</small>  <b>Number of Family Health Fair participants:</b> 385 <small>(cumulatively)</small>  <b>Number of Healthy Body participants:</b> 107 <small>(in 2010)</small> 139 <small>(cumulatively)</small>  <b>Number of employment participants:</b> 5 <small>(in 2010)</small> 15 <small>(cumulatively)</small>  <b>Back To School participants:</b> 482 <small>(in 2010)</small> 982 <small>(cumulatively)</small>  <b>Number of Keys To Literacy participants:</b> 17 <small>(in 2010)</small> 43 <small>(cumulatively)</small>  <b>Number of block clubs established:</b> 295 <small>(cumulatively)</small>	<ul style="list-style-type: none"> <li>• 194 students increased their knowledge of African American history through competitive classroom, school, and City-wide competitions (541 cumulatively).</li> <li>• 3 Detroit Public Schools, and their students, participated in city-wide competition on facts related to nutritious eating, physical activity, and preventive health care screenings (dental, diabetes, blood pressure, etc).</li> <li>• 25 medals were awarded to My Healthy Body Olympians.</li> <li>• 84% of students completed the My Healthy Body Olympics final project demonstrating their increased knowledge of nutrition and fitness.</li> <li>• 363 resource-challenged youth 6-18 received school supplies (663 cumulatively since 2009).</li> <li>• 82% of youth who used the Aztec Learning Software during the 2010 Keys To Literacy program showed measurable improvement.</li> <li>• 7 youth who mastered the curriculum through the Advanced ASLES reading level and graduated from the program.</li> <li>• 130 residents signed a Commitment Statement to establish a block club (440 cumulatively).</li> <li>• 41 residents were trained in grant writing to support their block club (158 cumulatively).</li> <li>• An additional 596 residents trained on block club leadership strategies in 2010 (1,738 cumulative).</li> <li>• 40 Osborn community block club meetings were held in 2010 (71 cumulatively).</li> <li>• Clark Park resident/President of the Southwest Congress of Communities attended the Promise Neighborhood Institute training with BFDI Administration in Washington DC in December.</li> <li>• Since 2009, 15 youth have received assets, liabilities, investing, &amp; net worth training.</li> </ul> <p>Outcome Data Sources:            Sign-in Sheets; Progress Notes; Meeting Agendas and Minutes; Program Reports/Logic Models</p>