

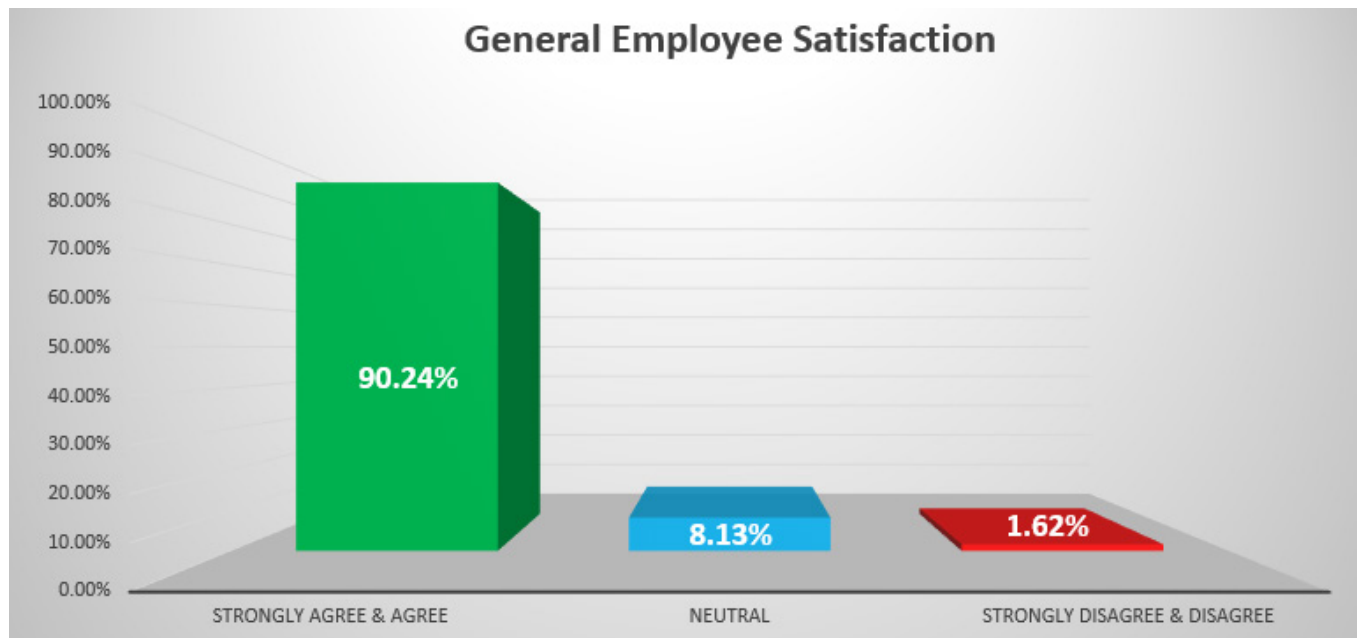
BLACK FAMILY DEVELOPMENT, INC.

ANNUAL STAFF SATISFACTION REPORT

2013

The staff satisfaction survey is available to all staff on the Survey Monkey site to provide the staff with a rapid, confidential option of completing the staff satisfaction survey electronically. Staff are also able to complete satisfaction surveys on paper.

The staff satisfaction survey is formatted in a Likert scale design and is categorized by: strongly agree, agree, neutral, disagree and strongly disagree. The graph is in response to the question: "In general, I am satisfied with my employment at Black Family Development."



BLACK FAMILY DEVELOPMENT, INC.

STAFF SATISFACTION THREE YEAR TREND

2011 2012 2013

The staff satisfaction survey is formatted in a Likert scale design and is categorized by: strongly agree, agree, neutral, disagree and strongly disagree. The below graph shows the three year trend and staff satisfaction. The graph is in response to the question: “In general, I am satisfied with my employment at Black Family Development.”

The three year trend in staff satisfaction has increased annually from 2011 through 2013. Staff satisfaction trended upward 9.24% from 2011 to 2013.

