

**Black Family Development
Performance
Measurement &
Management System**

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Revision Date 6/20/14 JF

Leadership
Continuously collects and
analyses data to mitigate risk
and improve performance in
the following areas:
Strategic Planning
Corporate & Legal Compliance
Financial & Risk Management
HR & Health & Safety
Recipient Rights & Accessibility
Accessibility, IT & MIS
Performance Objectives

**PERFORMANCE
OBJECTIVES ALIGN
WITH MISSION**
**PERFORMANCE
TARGETS ALIGN
WITH MISSION**

Program Development based on
data analysis and assessment of
persons served
**Improving the well being of
children:**
Mental Health – Juvenile Justice
Substance Abuse
Improving Support To Families:
Family Preservation
**Improving Neighborhood
Safety:**
Community Engagement
Expanding Positive Youth
Development

Extenuating Circumstances

**Performance
Measurement &
Management
Cycle based on
IT Data and
Analytical
Decision Making &
Planning**

Data Sharing/ Evaluation:
BFDI Staff
Advisory Committees
Board Committees
Governing Board
Funders
Potential Funders
Regulatory Agencies
Legal Experts
External Auditors

Extenuating Circumstances

**Integrated Data Sharing with
all stakeholders using:**
Program Indicators
Quality Assurance Analysis
Financial Trends
H & S - HR Trends
Internal - External - Audits
MIS Including Demographics
Corrective Action Plans
Persons Served Surveys
Recipients Rights
Corporate Compliance
Risk Assessment

**DATA COLLECTION BY
PERFORMANCE
INDICATORS**
DATA VETTING

**DATA REVIEW FOR
ACCURACY &
COMPLETENESS
UTILIZING IT TOOLS**
**CONTINUOUS INPUT FROM
PERSONS SERVED &
OTHER STAKEHOLDERS**

**Mission
Drift
Requires
Corrective
Action
Plan**

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*Reference: Brinckerhoff's
Stewardship Decision Tree*